Statement of Capabilities

## Construction Claims Management







Com	mon issues in construction projects					
			Stoneboy			
1	Unanticipated site conditions	8	Imposed cash constraints and delayed payment			
2	Late scope/ design/ project definition	oject definition 9 Design errors and omissions leading to scope growth and/or re-work				
3	Insufficient planning/ inaccurate estimating; unrealistic duration/ timeline	10	Ineffective decision-making process			
4	Inadequate communication and slow decision making	11	Inexperienced management team			
5	Ineffective project governance, management and oversight	12	Availability of skilled resources			
6	Work/ ambiguous contract terms; lack of incentives to control the schedule	13	Poor project controls (cost & schedule)			
7	Poor risk identification management and response strategy	14	Lack of 3 <sup>rd</sup> party stakeholder involvement			

At Stoneboy, we use industry best practice methods, such as CPM scheduling (Critical Path Method) to identify the relationships between change management events and delay events, and their impacts on a project. Once all change management and delay events are identified and their impacts assessed, responsibility is assigned for each such event which has caused delays, disruption, and inefficiency to the project.

We thoroughly study all issues pertaining to scope, contract, schedule, cost, quality, communication, and any other relevant function; develop dispute resolution strategies; assist in negotiations, mediation, or arbitration; and provide dependable expert witness testimony should the case go to trial.

Our deep, and thorough understanding of the design, construction, litigation processes, blended with our innovative problem solving approach, assists clients in successfully resolving claims and disputes.

## **Types of Claims Resolved**



## At Stoneboy, we help resolve the following types of claims:

- Construction Delay Claims
- Force Majeure Claims
- Differing Site Conditions Claims
- Construction Defects and Design Defects Claims
- Change Management Claims
- Project Administration Claims
- Inefficiency Claims
- Acceleration Claims
- Substitution, Suspension, and Termination Claims

## End-to-end support for Construction Dispute Management process



## Claim Avoidance Planning

## Claim Evaluation

- Change Management and Control
- Document Management and Control

## Claim Preparation

- Forensic Scheduling
- Time Impact Analysis
- Schedule Analysis and Schedule Delay Analysis

## Expert Reports and Testimony

• Quantification of Delays, Disruption, and Inefficiency

## Assistance to Owners, Contractors and Legal Counsel

- Mediation
- Alternative Dispute Resolution
- Preparation of Graphics for Negotiation, as well as Litigation

## Overview of the Construction Dispute Management process at Stoneboy



## **Initial Assessment**

- Claims Scope review
- Document Archive review
- Issue identification
- Prognosis
- For an ongoing project, create claim
- Avoidance, Claims Mitigation Procedures
- Analysis Process outline

## **Organization of Data**

- Document organization
- Project Logs development
- Schedule Model creation
- Forensic Scheduling

## Analysis

- Time Impact Analysis
- Schedule Delay Analysis
- Quantification of Disruption and Damage

## **Conclusion, and Expert Opinion**

- Expert Report on Findings
- Rebuttal Reports

## **Dispute Resolution**

- Negotiation
- Mediation / DRB presentation
- Expert Testimony
- Litigation Graphics presentation
- Pre Trial assistance
- Post Trial assistance

## Time Variation Analysis - Forensic Scheduling, Delay Analysis, Impact Analysis

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## Time Impact Analysis (TIA)

- Windows Analysis or Contemporaneous
   Period Analysis
- Collapsed As-Built Analysis (CAB)
- Impacted As-Planned Analysis (IAP)
- As-Built vs As-Planned Analysis (ABAP)

## Stoneboy's custom built solutions for construction claims management

Construction disputes related to schedule impacts (claims) are one of the most common yet complex types of construction disputes. These disputes arise due to unforeseen circumstances or events which prevent work from being performed as planned.

Stoneboy specializes in creating customized solutions based on proven methodologies to address each project's unique requirements.

# Time Variation Analysis - Organization of Project Data

Project data's inventory control, and organization are some of the first steps in Variation Analysis or Forensic Scheduling process. Starting right at this step also brings an advantage of situational awareness, which in turn leads to a sharper claims management strategy.

Global     C EPS	C Project			
Select Activity Code				
Ston_30acg_Activity Utilization	•			
	161			
Code Value	E Description			
Ston_30acg	Ston_30acg_Activity Utilization			
Ston_30acg.cost-task	Task Dependent - Cost Loaded			
Ston_30acg.res-task	Task Dependent - Resource Loaded			
Ston_30acg.cost-res-task	Task Dependent - Cost and Resource			
Ston_30acg.res	Resource Dependent Task Dependent WBS Summary			
Ston_30acg.task				
Ston_30acg.wbs				
Ston_30acg.loe	Level of Effort / Hammock (LOE) Milestone, Reporting Milestone, Payment			
Ston_30acg.ms				
Ston_30acg.payment-ms				
Ston_30acg.summary	Summary, Other			
Ston_30acg.lag	Lag, Gap			
Ston_30acg.lag-negative	Lag Negative			
Ston_30acg.misc	Misc			
Ston_30acg.calc	Schedule Calc			
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Ston_29acg.ac			
E Ston_29acg.delay	Delay		
Ston_29acg.delay.lop	Delay (LOP) - Loss of Productivity		
Ston_29acg.delay.gap	Delay (Gap)		
Ston_29acg.gap	Gap		
Ston_29acg.lag.pos	Lag Positive		
Ston_29acg.lag.neg	Lag Negative		
Ston_29acg.constraint	Constraint		
Ston_29acg.float.pos	Float Positive		
Ston_29acg.float.neg	Float Negative		

Stoneboy's industry acclaimed Project Data Management practices ensure that the process for Forensic Scheduling, or Variation Analysis starts correctly, and stays on course.

Shown here are two examples of activity codes from Stoneboy's Code Dictionary which are commonly used for Forensic Scheduling.

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## **Optimized and efficient delivery**

Stoneboy's delivery is powered by processes, and driven by innovation. At Stoneboy, lean management, simplification, and standardization of work products and templates help towards an optimized, and efficient delivery.

#### **O** Architecture

- SMoSA (Stoneboy Modular Schedule Architecture)
- Methodology
  - SRM (Stoneboy Reconfiguration Methodology)
  - VMP (Variation Management Protocol)
- O Framework & Application
  - MS100 Reporting Framework
  - Stoneboy Shell
  - SCT (Schedule Change Tracker)
  - VET (Variation Event Tracker)
  - CO Tracker
- O Document

- WBS variation management framework variation management framework document tracker
- Project Register Project Basics Schedule Counter Schedule Mgmt Plan Workflow Crunch Sheet

modular reporting

- Constructibility Typical Sequence Activity Relationship Inventory Schedule Report
- Schedule Narrative Graphics Schedule Quality Report Schedule Update Form Notification
- As Received Data Log Risk Sheet Archive Sheet Schedule User Guide Schedule Features

#### **O Work Management**

- Roadmap
- O Software Product
  - Novologic
- O Knowledge Center
  - Brown Book
  - Lexicon

purpose built software product for construction & heavy engineering industries\* (under development)

Shown here is a select list of academic frameworks, document templates, and workflows developed inhouse at Stoneboy.

## **Optimized and efficient delivery**



Standardization of workflows, templates, and work products has meant ease of use, transparency, and peace of mind for our clients.

Powered by processes, Stoneboy's delivery has offered superior user experiences to clients over conventional peer firms.

- Standardized Scope and Delivery Service Modules - Modular, flexible, efficient, transparent
- Standardized Workflows
   SPP (Standard Practice & Process) Well defined, provide clarity of scope, and progress tracking
- **O** Standardized WBS

*Stoneboy Shell,* part of *SMoSA* - Modular architecture translates in to stackability, portability, and infinite scalability for project / program / enterprise controls

- Standardized Narrative
   Schedule Report Standardized for articulate monitoring, and reporting
- Standardized Assessment and Review
   SQR (Schedule Quality Report) Structured, brief, and objective. In two formats, SQR Basic and SQR Advanced

#### **O** Print Layouts

Standardized for easy identification of information, effortless navigation, conductive user experience

## Sample Process / Workflow

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## A new perspective for Variation



Variation Management Protocol (VMP) is a lean methodology developed inhouse at Stoneboy.

VMP is utilized for quantification of Scope Variation, Time Variation, and Cost Variation corresponding to the Baseline Scope, Baseline Time (Project Schedule), and Baseline Cost (Project Budget).

VMP is a comprehensive methodology which utilizes calculus, and advanced data analytics for construction project reporting and analysis. A potential game changer in the field of Variation Analysis, Impact Analysis, Construction Dispute Management (CDM) / Construction Claims Management; VMP is a spin off of Stoneboy's holistic Project Data Management approach.



## **Project Data Visualization**

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Variation Management Protocol

## MS100 (modular reporting framework)

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Stoneboy's emphasis on simple, easy to understand data visualization, combined with its groundbreaking work in Project Data Management provides a host of customizable solutions.

Shown here is the MS100 'modular' reporting framework which is a scalable solution for scheduling, as well as variation analysis - at Project, Program, and Enterprise Levels. MS100 can be used for higher order statistical analytics using systems such as SAS, and R Programming.



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Mandate: Forensic Scheduling, Variation Analyis, Extension of Time, Quantum			heduling ime, Quo	, Variation antum	8.1 Project Date & Time Summary				
idule Versions hedule Version 1-A 1-C 11-C	Dete Date 2018-09-17 2018-09-12 2019-07-31	Y OF VARI Substantial Completion (MS85) 2020-04-24 2020-04-24 2020-04-24	ATION AN Total Completion (MS100) 2020-07-17 2020-07-17 2020-10-01	Note     Delay of 53 work days from baseline (     in Window 1)	<ul> <li>Project Timeline         <ul> <li>Project Time As-Planned Duration (contract time)</li> <li>At the beginning of project (1-C, Baseline)</li> <li>408 work days</li></ul></li></ul>				
19-C 22-C	2020-03-31         2020-10-27         2021-01-20           2020-06-30         2020-12-08         2021-03-04	Delay of 128 work days from baseline     Delay of 75 work days from Jul 2020 to Mar 2020 (delay in Window 2)     Delay of 158 work days from baseline     Delay of 158 work days from Mar 2020 to Jun 2020 (delay in Window 3)     Delay of 110 work days from baseline	On 2019-07-31 (11-C, Window 1)         461 work days, cumulative delay of 53 work           On 2020-03-31 (19-C, Window 2)         536 work days, cumulative delay of 128 w           On 2020-06-30 (22-C, Window 3)         566 work days, cumulative delay of 158 w           On 2020-09-30 (25-C, Window 4)         518 work days, schedule gain of 48 work days						
		Sectional Overhea	d Door	* Expected. Actual date of filing for Cer of Substantial Performance Façade Interior Substanti	ficate J J A S O N D				
				5	Punchlist Punchl				
			Substantial Complet	ion - FDV of 110 work days	CN# 42 F - Drag Strut Revisions - 219 work days (CO still pending) Substantial Completion Remaining Interior - Excluded from Substantial Commissioning				

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#### **Project: Infrastructure - Trunk Sewer**

Mandate: Scheduling, Cost Controls, Claims Management







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Project: Infrastructure - Trunk Sewer Mandate: Scheduling, Forensic Scheduling, Variation Analysis, Extension of Time

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**Project: Infrastructure - Trunk Sewer** 

Mandate: Scheduling, Forensic Scheduling, Variation Analysis, Extension of Time

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**Project: Infrastructure - Trunk Sewer** 

Mandate: Scheduling, Forensic Scheduling, Variation Analysis, Extension of Time



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#### Project: Buildings - Mixed Use High Rise

Mandate: Scheduling, Forensic Scheduling, Variation Analysis, Extension of Time





Toronto-York Spadina Subway Extension



LaGuardia Airport Modernization, New York

Interested in learning more about Stoneboy ?

Please contact us at projects@stoneboy.co



World Trade Center Reconstruction, New York



Burnhamthorpe Water Project, Mississauga, Ontario



Second Ave Subway, New York